

**BEST PRACTICE
AND
TRANSFORMATIONAL
THINKING**

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BEST PRACTICE AND TRANSFORMATIONAL THINKING

FOUNDATION OF QUALITY

- Where the person lives (typical state housing controlled by the person and the person's allies)
- How the person is connected to the community
- How the person enjoys and sustains real relationships
- How the person addresses forced impoverishment
- How the person controls the means of transportation

Measured by asking about:

- Living
- Community
- Relationships
- Income
- Stewardship
- Accountability

Lost Lives
Tom Nerney

LOST LIVES

Why We Need A New Approach to Quality

Tom Nerney

- Purpose of public funding
- Rethinking quality
- From health and safety to purpose for life
- Disability programs to universal human aspirations
- Relationships
- Generating income
- Building social capital
- From satisfaction to enhancement
- From choice to freedom
- We must raise the bar
- The outcomes must be consistent with human experience not those of a disability system

BEYOND COMPLIANCE: A NEW VIEW OF QUALITY

The system does have the authority and interest in defining quality because of

- The investment of public dollars
- Wanting to enhance personal lives

The investment of public dollars should involve:

- An investment or return of human capital
- A lessening of dependence
- Stewardship
- Accountability

The current system strives for this. In many cases, however, the outcome is only:

- Public expenditures with increasing expense
- Continuing or increasing dependence
- Leveraging with other public dollars